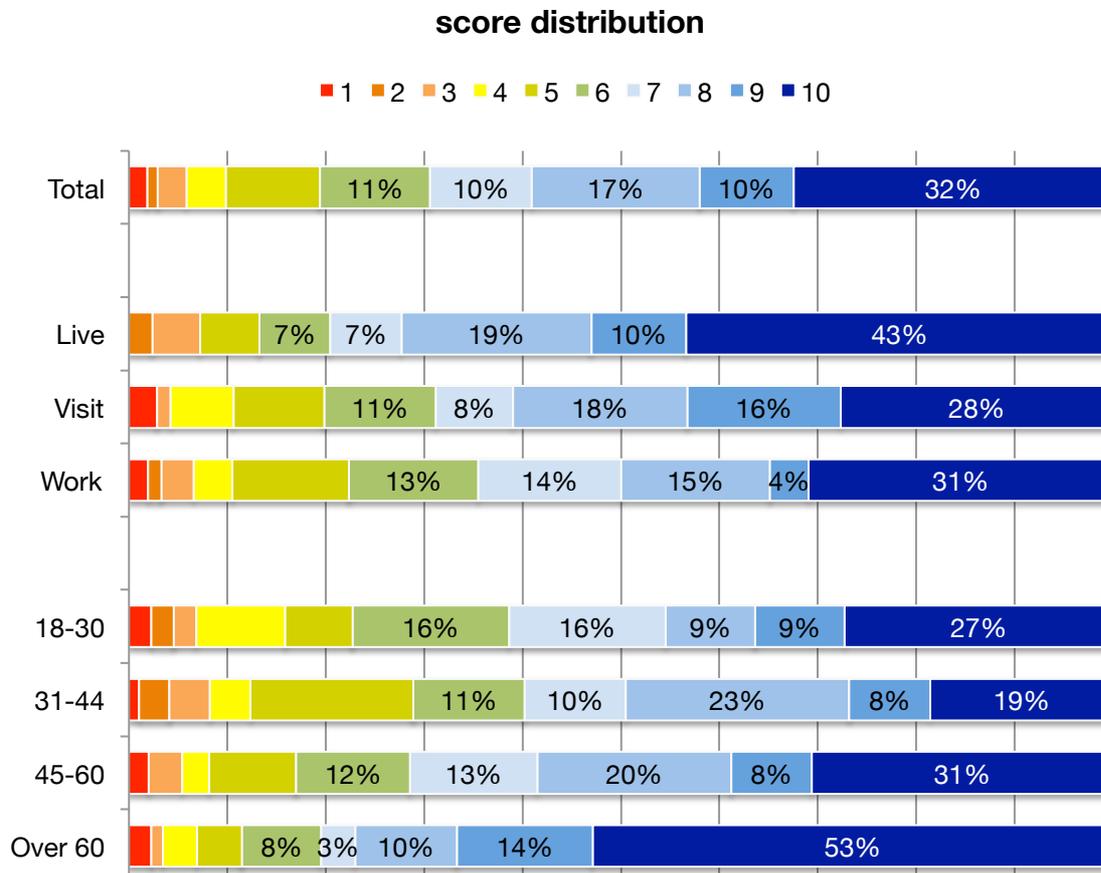
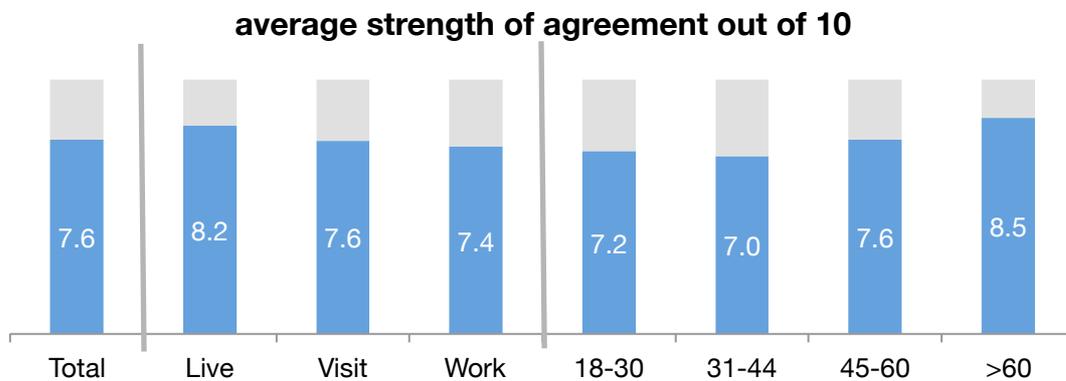


## GENERAL AMENITY

To enhance the attractiveness of Soho for residents, businesses, workers and visitors, in particular, by reducing the high levels of daytime disruption by development; by reducing unnecessary night time noise and by reducing crime and antisocial behaviour.

'Quality of life' issues adversely affect the nature of the residential mix, just as a poor trading environment has an economic effect on businesses and turns away potential workers and visitors. Soho needs change and growth which takes account of this.



GENERAL AMENITY COMMENTS	Age	Soho	Score
More public involvement in considering applications. Email interested individuals when there are applications - not just immediate neighbours	Over 60	Visit	10
All very worthy, but we need considerable resources across the whole of the WE - probably, given the whinges in the 40 years I've lived in the area off and on from Westminster about costs, with a major re-ordering of priorities and also taxing businesses.	Over 60	Visit	10
Although there has been a lot of noisy development during the day but at the same time this is necessary to improve the area.	18 to 30	Work	10
As suggested in previous points; a tighter focus on keeping Soho in general clean and tidy (like the Carnaby Street area) would enhance its attractiveness exponentially. Which ultimately comes down to security, rest areas (benches), a dedicated cleaning team to keep an eye on refuse accumulation including discarded items in the streets.	31 to 44	Live	10
Aspiration says all.	Over 60	Visit	10
Ban on heavy vehicles, lorries and freight deliveries during the day. Pollution, noise and dangerous obstruction for pedestrians. It would be great to achieve restricted black cab access to keep Soho cleaner, at least until they are fitted with clean exhausts in the future. Passengers can be picked up and dropped off on the edges of Soho. I'd love to see Soho become a more walkable, pedestrian-friendly zone.	31 to 44	Work / Visit	10
Better enforcement of antisocial behaviour.	Over 60	Visit	10
Brighter lighting in Soho's 'dimmer' streets...	45 to 60	Visit	10
Challenges to character and quality of life in Soho: macro: losing individuality due to influx of 'chain' businesses micro: so many rubbish bags on the pavements is ugly, a health hazard and a trip hazard for partly sighted people. Need more rubbish collection and recycling facilities (also more businesses to use re-cyclable coffee cups etc).	45 to 60	Visit	10
Council needs to remove the commercial rubbish from the roadside faster as sometimes it is left all day.	45 to 60	Work / Visit	10
Crime and antisocial behaviour is the main problem. I wanted to move to a flat on Bouchier Street but decided against it because i walked pat the block several times at night and found drug use and drug dealing prevalent. I then read an article online and saw that this was a real issue. I also went on to the police website and saw how many crimes had been reported on that street alone.	31 to 44	Live	10
Deliveries should be made at night time	45 to 60	Work	10
Development needs to continue and this ultimately is for the benefit of the area. It should be done with good management etc. Night time crime and anti social behaviour, this seems to be improving with the sharing of information between key stakeholders but must continue	18 to 30	Work / Visit	10
Development noise should be cut back to Mon -Fri daytime only. Causes of noise e.g. people outside pubs needs to be more strictly enforced in residential areas.	45 to 60	Visit	10
Developments should be joined up so digging holes comes before paving, gas & other facilities co-inside. Delivery times should be clearly defined, enforced. Targetted lighting, CCTV should cut down on anti-social elements. Neighbourhood police visibility very re-assuring. Places selling alcohol should not serve drunks with more .	Over 60	Visit	10
Don't give in to mass crass 'redevelopments' which have no relevance to Soho and its proper residents. Soho's main appeal has been its independent quirky freedom and open attitude.	Over 60	Live	10
Don't know where to start!	45 to 60	Visit	10

Due to number of vans and general traffic to the smaller streets. Stop retailers putting signs and promotional objects outside their shops; the pavements are too small and its difficult to step passed them without stepping into the road, which have speeding vans.	31 to 44	Work / Visit	10
During change everybody needs to be tolerant . You cannot create an omelette without braking eggs / plan for the future . That we how London has developed	Over 60	Visit	10
During redevelopment there should be strict rules re the times the works are allowed. Cafes and bars should be very aware of the local residents and their need for sleep. We all need to become more aware of each other's needs and respect our differences.	Over 60	Visit	10
Encourage low business rates for independent shops	Over 60	Live	10
Ensure that development works and road closures are coordinated in order to minimise disruption to residents and businesses alike. Currently development activities per se are seemingly allowed to progress ad hoc with little regard for the quality of life of the local enviroment, with Berwick Street being particularly blighted at present. I would like it to be an aspiration that the local authority will only allow a predetermined amount of development work to be in progress at any one time in a given area of Soho. The developers need to be challenged at every step of the way, particularly as they have the resources to frustrate opposition	45 to 60	Work	10
Get rid of the sex dens and massage parlours. But of course the locals want to keep this coz it makes soho 'special' in spite of the fact that it gives rise to onstreet anti social behaviour and human trafficking.	45 to 60	Live	10
Greater sensitivity and response on the part of City Planning Committee to community reactions/consultations	Over 60	Work / Visit	10
Having come to Soho since 1974, worked in Soho since 1977, and lived in Soho since 1992, this is my number one issue now. Showers for cyclists is about issue number zero minus eleven compared to the out of control problem we currently have with drug selling and drug using. The police blame the council for lack of support, the council blame the police for not doing enough, and residents and visitors alike feel abandoned by both. A PLAN NEEDS TO BE FORMULATED TO DEAL WITH THIS ISSUE, OR EVERY OTHER ISSUE ON THIS DOCUMENT IS COMPLETELY REDUNDANT! Stop buck passing and start talking. The council and the police and the Soho Society and the landlords and the developers and the bars and restaurants need to come together to formulate solutions based on active cctv, enhanced lighting, increased policing, and taking some personal responsibility. Why is the owner of the Vegan Hippo outside the door of my building still allowed to have tables and chairs outside which are used90 per cent of the time by drug dealers? Why isnt the owner of Spuntino or of Snog obliged to have one security person outside to move along the people smoking crack or spice right outside their restaurants or shops? Why do I have to walk through 20 drug dealers and users on a Sunday morning at 9am in Tisbury Court? This problem needs to be dealt with because it is not going away and it is getting worse. I'm told knives are starting to appear; how long before someone is stabbed? Deal with this and I'll personally come round and give a bed bath to a sweaty cyclist who's just nearly knocked me over from cycling the wrong way down Old Compton St!	45 to 60	Live	10
I have already touched on this.	Over 60	Live	10
I like the fact we have brilliant street food markets, although its only Tuesdays and Fridays We need this every day	45 to 60	Work	10

It is a dense and busy neighbourhood, so making it safe to navigate during ongoing construction is paramount.	18 to 30	Work	10
Just how do you intend to do that?	Over 60	Visit	10
Keeping small businesses alive, including the market, which attracts people to the area. They can go to Bond Street for more glamorous shops. Individual, independent shops and businesses create a vigorous environment which is distinctive and attractive.	Over 60	Visit	10
Like the sound of it, not sure how to achieve it!	Over 60	Visit	10
More police on the beat; more CCTV.	Over 60	Live	10
More street policemen to combat drug abuse. Making Soho visitors more aware that people LIVE in Soho, that there are Soho residents (especially in Gt Pulteney St where the pub is noisy and permanently blocks the pavements of one of the densest resident areas of Soho). Establishments should display more prominent signs saying respect the residents.	Over 60	Work / Visit	10
more visible and active security presence	31 to 44	Work	10
Night time deliveries should be banned. Planning restrictions re delivery hours tend to be flouted due to the lack of kerbside parking in the am when most deliveries occur therefore some sort of daytime staging would assist.	Over 60	Live	10
Night time rubbish and recycling collections should be changed to lessen the disruption to residents. Businesses should be encouraged to ensure their customers conduct themselves responsibly without the constant shrieking and screaming that goes on day and night. Police should tell people to be quiet when they see/hear it instead of trying to be matey with those causing disruption.	45 to 60	Live	10
Noise pollution is a major problem for residents in central London. Residents are often not aware of the damage it actually does to their health, and very often do not bother to make noise complaints to their LA. Awareness needs raising.	Over 60	Visit	10
Noisy air con units. Are they really necessary with good design of buildings and should certainly be turned off at night. Install a hot line for complaints	Over 60	Live	10
One big problem is the sheer volume of buildings work noise, road works noise, through the day.. clatter of road covers - pointless burglar alarms sounding... Much of this is unnecessary,	Over 60	Live	10
One of our problems at the pub is the collection of waste, the council won't collect the evening waste until 2am so it has to be stored overnight, then put out altogether at 4.30 in the afternoon making the street and the business an eyesore and often blocking the pavement for pedestrians. This is a small point but it is from my experience. I think we need more policing to reduce crime and anti social behaviour	45 to 60	Work	10
People power is the only answer, it seems!	Over 60	Visit	10

Planting trees would help enhance quality of life for 2 reasons: a) the air quality is so poor that when I occasionally visit the countryside, I feel like I am breathing a different air, or rather, breathing clean air. The difference is astonishing; not to mention the lack of birdsong in Soho b) it would enhance the cityscape, just adding some green to streets of cement. I live next door to a pub, which to be frank I don't mind. Thursdays and Fridays are the busiest nights, after work. Saturdays less so, which shows it is a place where work colleagues congregate. I like that. There is CCTV, some people paid to make sure things do not get out of hand, and for the most part, the Council clean up any mess after hours. That improves the quality of life and therefore I don't mind the pub life literally outside my flat. Measures were taken to improve the quality of life of locals, and they are appreciated.	45 to 60	Live	10
Public loos required; pub groups and similar do not usually want too many restrictions on their sales, so it is difficult to see what can reduce drunkenness, which is pretty bad on Fridays and Saturdays. More police/auxiliaries can help and they should be highly visible so that this deters criminals and reassures locals and visitors.	45 to 60	Visit	10
	45 to 60	Live / Work	10
Restriction on number of restaurants; and encourage Westminster vet developers' plans more strictly.	Over 60	Live / Work	10
Soho has adapted with time, however, the drug problem never went away, but seems more of a problem at this moment in time. Westminster must reinstate the Police Stn as soon as possible or the drug problem will always be out of control and blight to the area which will not be conducive with business expansion or people wanting to live here. So in general terms the Police Stn is urgent before anything else.	Over 60	Visit	10
Soho is over run with Crack and everything that comes with it, prostitution, violence, the police can't cope.	45 to 60	Live / Work	10
Stop developers from ripping up Soho - preserve all the buildings as they are and allow only internal change & improvement. Soho is being destroyed & the architecture is the history & the soul. Preserve & defend to stop the destruction.	45 to 60	Work	10
Stop HGVs etc entering Soho after 0900 on weekdays.	Over 60	Work	10
Stop knocking stuff down and rebuilding! Refurb what is already there.	45 to 60	Work	10
The challenge is that developers like Soho Estates can blatantly blackmail a licensing committee in Westminster and get away with it rather than being prosecuted. So, prosecute the blackmailers and rebalance the community developments.	45 to 60	Live	10
The current increase in drug use / sale is disturbing. More community policing necessary and the reopening of the police unit in Soho.	45 to 60	Visit	10
The development around Raymonds review bar has destroyed a much loved and vital aspect and area of London's heritage. This has disabled Berwick market, destroying the quality of the area for visitors and residents.	Under 18	Visit	10
The lack of effective police action over obvious drug abuse which does no good for the reputation of a major city.	Over 60	Work	10
The noise impact on our operations has been extreme. The college above has put up with terrible disruption to classes. Nobody cares as this incessant building work is more important.	45 to 60	Work	10

The quality of life of residents and those who own businesses is being absolutely wrecked by the siege we are under from property development and its attendant vehicles, and the attendant street closures. Soho is becoming inaccessible! More, we have lost the excellent Soho Police Team, with its premises in Peter Street, and that has resulted in an enormous increase in antisocial behaviour, the scattering of drug paraphernalia all around blocks of flats, etc. Whereas it only took minutes to get police assistance in an emergency, God help us now. We need legislation about the blocking of streets by development, and we need a Soho-based police team.	Over 60	Live	10
There could be some mechanism whereby priority could be to small independent manufacturers, producers, retailers especially in the food sector. The intrusion of the giant Wholefood Supermarket is an obvious threat and should not have been allowed.	Over 60	Work / Visit	10
There needs to be closer work with the Council (including the problem solving co-ordinator), the police, and local communities. More resources should be placed into policing the local area. Addicts and users need to be lifted out of their situation and given real, sustained support so they no longer make Soho feel dangerous and unsafe.	18 to 30	Work / Visit	10
There should be a greater police presence. Antisocial behaviour on certain streets is obvious at all times of the day and is not being dealt with. This reflects badly on the area and can be intimidating especially for women, children and tourists.	45 to 60	Live	10
Utter indifference of the Crown Estate and Westminster Council to needs of residents; Lack of motivation to enforce nuisance and noise rules within W1.	45 to 60	Work	10
Visible police at night-keeps the merriment from spilling into anti-social behaviour.Challenges?-that'll be funding.Better not vote Tory! Development builders do a reasonable job of being socially responsible these days. Challenge-to work at night(to get it done quick) or not to work at night(to spare local residents)>Only they can answer that.	Over 60	Visit	10
we need to promote the soho and support the independent businesses	31 to 44	Work	10
Westminster planners have to take the lead here. We live on a building site. Crossrail alone has done more damage than the Luftwaffe. It's a jungle of scaffolding that forces everybody to step off pavements and take their chances with the traffic. Does it take somebody to get killed before we see change? Taking traffic islands out of main thoroughfares is a disastrous policy. How does all of this get passed?	45 to 60	Live	10
Address night time noise by stricter adhering to times/levels, ban peditaxis, better coordination of road works and digging, better traffic flow, cleaner streets, rubbish collection/litter - more green/trees and street art	45 to 60	Live	9
Already mentioned peviously	45 to 60	Visit	9
better lighting as mentioned before	Over 60	Visit	9
Due weight should be given to the needs of walkers.	Over 60	Visit	9
Generally speaking I would have thought that the current guides to building and best practice are being complied with.	Over 60	Visit	9
Greening the local environment (as in 28, above); co-ordinating local deliveries, as far as is possible.	Over 60	Visit	9
Hold businesses accountable for building noise and more community policing	45 to 60	Live	9

If developing and roads have to be dug up all companies are made aware of what is happening, so if they need work doing it can be done all at the same time. Companies work together to solve this.	45 to 60	Visit	9
Keep the atmosphere by maintaining the wide variety of independent traders and creative industry in place.	31 to 44	Visit	9
One of Soho's attraction is it's 'edginess'. Improving the amenity value without sanitising it will not be easy. Greater security and cleaning, which a BID may organise, would be a start.	Over 60	Work	9
Pedestrianise Soho and develop a quiet & clean air solution for local deliveries in & out of the area.	Over 60	Visit	9
Reduce redevelopment and limit late night licences	Over 60	Live	9
Rupert street HAS to change. It's a threatening and hostile environment. I don't feel safe.	31 to 44	Visit	9
See previous comments regarding drugs in Soho.	31 to 44	Visit	9
Soho will always be soho so there will always be an element of this.	45 to 60	Visit	9
The high level of cars and heavy goods vehicles is a major problem during the day, it makes the narrow pavements difficult to manoeuvre and roads hard to cross, at night the car parking becomes problematic too.	45 to 60	Live / Work	9
The problem isn't necessarily the time some of the pubs or venues are closing by the noise made by drunk people wandering around afterwards... Having night brigade that make the crowd behave would be welcomed. Problem is also in early morning. Many city workers or delivery crews don't seem to bother at 5-6am that some people actually reside in Soho. Making them aware and having them use crates and equipment that help reduce noise would be great.	31 to 44	Live / Work	9
There has been ongoing development disruption for years. Time for a break. WCC seems to be trying to turn London into Beijing. Stop Crossrail 2.	45 to 60	Live / Work	9
Transient population makes it difficult. Need the law and proper enforcement to support the community	45 to 60	Visit	9
All of these questions come down to the local councils identifying and keeping on top of the issues which arise in diverse mixed areas.	Over 60	Visit	8
Arrange for empty shops to be used - Keep streets clean - ban rickshaws	Over 60	Visit	8
Better policing. More effective planning control and enforcement	45 to 60	Live	8
Cross rail influx from the suburbs. The challenge of generic development that is afflicting so much of london.	45 to 60	Visit	8
Development needs to occur if an area is to survive and prosper. Sensible and practical management can be adopted to ensure could amenity can be achieved.	45 to 60	Work	8
Developments should be staggered more effectively ( e.g. only one per 100 metres of any particular street ).	45 to 60	Live / Work	8
Drug dealing is a current issue. Although the council and police are aware of it, little has been effectively done	18 to 30	Live	8
Enforcement of current legislation would be fine	45 to 60	Live / Work	8
Give soho residents 50 percent off at these establishments. More likely to tolerate them. Impossible to get a reservation at all these foodie places.	31 to 44	Live	8
Give WCC some teeth - in Planning and Noise enforcement. The developers intimidate them with threat of legal appeal if they reject their plans. Introduce a Residents Tzar. Make the planning process sn even playing field for residents. Allow them pre planning application consultancy involenent and not just the developers.	45 to 60	Live	8

have more cameras and police around and also more lights in the dark streets	31 to 44	Work	8
I strongly agree that more needs to be done to tackle crime, in particular pickpocketing, however development work is unavoidable most of the time. Better sanctions in terms of development management, practices for refuse collections and building deliveries, in particular for new development works taking place, should be strictly enforced during daytime hours.	31 to 44	Work / Visit	8
Insists on excellent high quality sound insulation in all buildings will help alleviate the noise pollution for residents issue. Definitely try to reduce antisocial behaviour and crime. But its "night life" has always been a part of London, Georgian London was one long string of brothels, ale houses and coffee shops!	Over 60	Visit	8
Let's get this right for residents - everything else follows from this. At the moment we suffer from a blame game - Westminster, the Met, the NHS - all blame each other for problems. Westminster must take the lead and support the police and other agencies by providing the resources to do the very specific tasks required in Soho: the elimination of begging, of homelessness and vagrants, of the dealers that husband and harvest these people. We need a collaborative task force that is action oriented and focussed on the demands of this area.	Over 60	Live	8
Limit noisy works to 3 days a week max	31 to 44	Work	8
Lumping all three aspirations together suggests that night time noise is on par with dev disruption and crime: this is not the case, and suggests an agenda that seeks to reduce Soho to a 'quiet zone' when it never has been.	Over 60	Visit	8
make funds available for boundary alterations to prevent asb and increased street lighting in dark areas	45 to 60	Live	8
More police presence. Resources for the noise team. Ensure that scaffolding is kept up for minimum time. Coordinate roadworks.	45 to 60	Live	8
my children went to soho parish school most of the sex workers have been hidden but all the little cafes market and no amenities makes soho feel empty of its soul sad	45 to 60	Visit	8
Night time noise is a given in Soho but anti-social behaviour is unacceptable. People need to respect the area. Street dealers should be eradicated and bars with reputations for stag and hen do's should be watched.	31 to 44	Work / Visit	8
Night time noise is inevitable but I think police need to do more to tackle drug dealing and taking which happens very openly. Strategies to reduce rough sleeping also needed	31 to 44	Work	8
Pedi-cabs should be licensed and not allowed to play music	31 to 44	Work	8
Planning controls and Local Govt assistance in enforcing regs on noise and aiding local residents.	Over 60	Visit	8
Pressure for redevelopment is a major disrupter and one it is very hard to counter even with council support given that planning inspectors are under pressure from central government to allow appeals, even when unsuitable.	45 to 60	Visit	8
Reducing night-time noise and anti-social behaviour by employing private security firms where feasible	Over 60	Visit	8
Soho has always had a certain edge to it - the entertainment options in the evening, the clubs and bars etc. They should not be sanitised and become characterless because Soho is unable to take risks on the places it opens up.	31 to 44	Visit	8

That is a very difficult question to answer. Essentially everyone working or visiting the area need to feel safe. The reputation of the area is dependent upon the person's understanding/prejudices so it will take businesses and visitors giving their views on what Soho should be for them when they work/live/visit.	45 to 60	Visit	8
The building developments are more disruptive than peoples behaviour	31 to 44	Work	8
The level of policing seems woefully inadequate. It's proximity to I.Square/piccadilly circus with its attendant problems of homeless/beggars and petty crime and huge volume of footfall will always spill into soho, particularly at night. Cost again with extra policing and closing of any community facility will not help this situation in any way.	45 to 60	Visit	8
THE TUK TUK TAXI BIKES NEED TO GO. THEY CONTRIBUTE TO ALOT OF NOISE	45 to 60	Work	8
There needs to be a balance between vibrant and sanitised. In my experience i do not shop in Soho so regularly now as there is not the exciting mix of independent shops there once was.	45 to 60	Visit	8
This is a high priority. Need to find a balance between residential concerns and business requirements. Not easy but itcsn be done I.	45 to 60	Visit	8
While it's a good thing to reduce disturbances overall, it may be difficult to monitor antisocial behaviour without alienating people unless the plan refers to those with visible mental health needs. Some people just want to be alone.	18 to 30	Work / Visit	8
Why can't developers/architects/surveyors work on creating a better solution - surely this is not beyond the wit of man. There should be environmental/development prizes for this working with corporations/community that architects/corporations will get behind.	45 to 60	Visit	8
Again, a worthy ambition - but not at the expense of knocking all the character out of the place; f you live and work in Soho, you expect a bit of revelry	45 to 60	Work	7
Choosing to live in Soho means living with night-time noise. Crime of course should tackled strenuously.	45 to 60	Visit	7
ensure that more people come to LIVE in Soho. Force all business to let their top spaces for homes.	Over 60	Live	7
Just by managing a busy area in a major capital city. It shouldn't be too difficult to achieve with proper planning	45 to 60	Visit	7
Night time noise isn't generally an issue as Westminster noise control are good. Things that fall out of this though like skateboarding and anti social behaviour by shops with loud music and drinking is something that could do with more thought. Two examples that come to mind are places like supreme who encourage queueing by allowing small numbers into the store at a time and also encourage skateboarding at all times of day and evening along with drinking by shop staff and regulars makes Peter Street crazy and then pop-up events at places Bateman Street with one off licensed events creating noise and on street drinking outside usual licensed premises like bars. Oh and also the pedi cabs with blaring music at all hours of the night...	45 to 60	Live / work / Visit	7
Not sure about this.	45 to 60	Work	7
Reduce the number of different rubbish removal companies and therefore the numbers of collections through the night. We all know where the drug dealing is happening on the streets - so why is it still happening? Pedicabs are a real nuisance at best - and frequently dangerous and anti-social - get rid of them.	45 to 60	Work / Visit	7

soho is a noisy area, i think night time economy should be focused here	45 to 60	Visit	7
Soho is a very lively area. If people choose to live there, they should be prepared to put up with it, or go and live in the suburbs.	45 to 60	Visit	7
Soho is generally attractive for businesses and residents - this has caused a lot of the problems we have. What needs to happen is those who are already here and have been for a while need taking care of. Their soho needs improving. Through all these initiatives soho will be more attractive anyway.	18 to 30	Work / Visit	7
Stop crime by stopping all the redevelopments around the area as it makes the place seem empty when people actually live here.	31 to 44	Live	7
There needs to be a balance between improving the area and the consequential "disruption by development"	45 to 60	Work	7
This is a hard balance to get right. While unnecessary noise and crime should be enforced against, it should not be used as an excuse to close long standing and iconic soho businesses ( madame jojos).	45 to 60	Visit	7
To grown we need to make some noise and mess for a certain period of time but not like it's now. Big constructions, like crossrail, is taking ages to get finished and disruptions are everywhere. I think you should determine a certain period of time to finish the construction and also how many hours per day they can make noise	31 to 44	Work / Visit	7
vibrancy of an area happens because of the layered and mixed uses. it's important that the relationship between all parties is a mutually beneficial one and that no one part of the equation has more weight than another. noise will happen and residents in soho understand that it is a small price to pay for living in a vibrant area. if the area becomes too sanitised, it runs the risk of being a place where no one desires to live, work, or play.	31 to 44	Visit	7
With growth and development comes disruption. As long as it is managed, it shouldn't be hampered.	31 to 44	Work	7
A dedicated soho Police unit for the busiest nighttime area in London.	45 to 60	Live	6
I think people who don't like night time activity should not live in Soho. I think it's obvious what living conditions will be like before moving in.	45 to 60	Work	6
I would agree with this obviously, however I personally have never encountered any issues regarding this and as far as night time noise is concerned that is part and parcel of the great character and vitality of Soho - so to diminish this would be unfortunate	18 to 30	Visit	6
I'd like to see an effort to save businesses and buildings that contribute to the character of the area. I know it's difficult with big chains moving in and rents rising.	31 to 44	Visit	6
It seems difficult for Soho to be as alive as it should be and at the same time be quiet. For example, would there be any merit in restricting construction at weekends, when the hubbub on the street is actually at its noisiest?	45 to 60	Live / Visit	6

My partner and I have lived and worked in Soho 30 years. We saw a lot of change in the mean time but we've never seen such a brutal change of last few years. All massive building works made too much noise and pushed local small and medium size business into a miserable condition and lot of them had to move out. Constructors kicked out all small business owners away from old buildings and made them luxurious live/work apartments that ordinary people can't afford. Our historical market in Berwick Street was covered by horrible dust and noise by a nasty hotel building work right next to it. Tailors who worked in Soho for more than 40 years were kicked out. What we see now is our community is been destroyed. Soho always had a very warm village like International community. Where are all those people we used to see at Christmas pantomime gone? I know this is happening everywhere but destroying historical Soho this way is disgrace of Westminster. No more new buildings. Air b&b should be banned. There should be a regulation to ban foreign investors who never live there and keep empty properties just for their investment.	45 to 60	Live / Work	6
No idea	45 to 60	Work	6
Quality of excitement is just as important as quality of life. Traditionally when people get tired of the city they move out - not turn the city into retirement. There is too much development and of the wrong type. Empty flats and Air b&b is killing soho. But this is again the nature of development attracting people with money who don't actually want to be here. Soho should be closed to short let other than crisis centres.	45 to 60	Work	6
Should have regulated delivery hours	45 to 60	Visit	6
Soho has character and already in the past 5 years (the time that I've been a more frequent visitor to the area) I've seen it lose a lot of it. I am worried that in this case the attempt to make it more appealing to visitors and businesses will strip Soho of its distinct charm and edge completely, and at best it will become a watered down Disneyland-esque area trying to tell the story of what it used to be, instead of continuing to be something intriguing and alluring (even if that means at times giving a vibe of something sinister). Soho needs to stay open to niche venues and businesses and to the whole spectrum of characters that come with that, it can't turn into a big clean boring Carnaby street with only big brands and groups of tourists only taking photos of the street sign and light installation.	31 to 44	Visit	6
Soho is active, robust and vital, suppression taken too far will kill it. Light touch. Keeping large scale development out will help.	45 to 60	Visit	6
Soho should be a 24 hour place. People don't live there for the tranquility. Night time noise cannot be stopped completely but daytime building works are more of an issue with builders making horrendous noise very early in the day when many people have just gone to bed. This is unfair and building noise should not be permitted prior to mid day.	31 to 44	Work	6
Sounds good, not sure how.	45 to 60	Live / Work	6
The biggest challenge is the lack of enforcement by all authorities sue to financial constraints. Developers should pay for enforcement against building and drug violations and it should be taken very seriously indeed	Over 60	Work / Visit	6
Unnecessary night time noise is problematic. I wouldn't want established bars/pubs/clubs to be victimised	31 to 44	Work / Visit	6

We have been directly effected by the negative effects of building works& while they have made some effort to assist the community it could have been better. It could be quicker, as in the first year was dormant , therefore lengthening the whole period of disruption.	45 to 60	Work	6
We need many more police visible on the streets to combat antisocial behaviour, especially drug use / dealing	45 to 60	Live	6
who defines 'anti-social behaviour'?	Over 60	Visit	6
? Soho has always been a place for misbehaviour. That is why is attracts creative people. get over yourselves. Move to Clerkenwell of Chiswick if you want peace and quiet	45 to 60	Work	5
Based on my above comments	Over 60	Live / Work	5
continue with the traditions of Soho	Over 60	Visit	5
Depends on how heavy handed this is. You want people to enjoy themselves	31 to 44	Visit	5
Disruption is inevitable but if residents are consulted and most disruption is midweek and within working hours, local friction can be kept to a minimum.	45 to 60	Visit	5
Firstly, this should be 2 questions. When it comes to development, enough now! Tourists do not pay to come here to look at endless scaffolding and holes in the road. The mass redevelopment of Soho needs to stop now! There certainly should be a ban on all building works during peek tourist times, such as Easter and the Summer holidays, with contractors forced to remove scaffolding and bloody cranes where possible during those periods. As for noise, it would be good to reduce traffic and building noise, but the noise of people enjoying themselves should be encouraged. When Soho was populated by the people who worked here, noise complaints were much less than they are now. That is because the people who live here now are not part of the night time economy, and quite frankly, shouldn't be living here if they don't like the background noise a vibrant Soho creates. As for antisocial behaviour, this is relative. To the 3 lads having a lark as they walk home from a great night out, it's just fun. To some boring rich idiot in his ivory tower, it's anti social behaviour. Again, if you don't like what Soho is about, move out instead of complaining and demanding that everybody be in bed by 9pm.	45 to 60	Work	5
I don't think development during the day time is an issue. Soho is at the heart of a noisy city and the majority of people are working in offices where the disruption can't be heard. We need the development and it is better that the work is undertaken as quickly as possible.	18 to 30	Work / Visit	5
I feel what will turn away some visitors is the character is squeezed out and over developing. Anti social behaviour and street crime target this with more covert police support. The Police have a tough job with this matter at times particularly the hard drug addicts who use Soho as a means to deal hard drugs and rob and intimidate people plus the constant begging at ATM's is unacceptable improve support funding with the homeless issues St Mungo's is a great organisation as an example. Soho has high levels of street crime and violence associated with this problem unfortunately.	45 to 60	Work / Visit	5
I find it difficult to work out all the implications of this question. It could mean you want to get rid of all independent traders, or it could just mean better policing.	45 to 60	Visit	5
If SOho become stoo gentrified, it looses its appeal. It's hapened in Shoreditch and parts of Hackney and they have lost their identities. Too many clothes shops and chains!	45 to 60	Work / Visit	5

n/a	31 to 44	Work	5
Nighttime noise is what makes Soho the place it is and why people visit there...developers should make buyers aware that they are building in an area that was once celebrated for its nightlife, not for a few to complain about noise	31 to 44	Visit	5
Rather a confusing aspiration. I am not clear what this means in planning terms.	31 to 44	Live / Work	5
Reducing crime should be an objective for everywhere in London. Feel that Soho is a relatively safe area.	31 to 44	Work / Visit	5
Soho will always be a lively area, though it needs to feel safe.	Over 60	Work	5
This has been the same for 20 years.	31 to 44	Work	5
This is a part of Soho's buzz though so I'm not sure this would be achievable!	31 to 44	Visit	5
This is Soho There will always some nutters about. Reasonable levels of PCSO's and regular police will sort this.	45 to 60	Work	5
This seems like a contradiction of aspiration. Development would feed many of the benefits the Soho Plan could contain (from within this questionnaire). How can that development and possible improvements for Soho be delivered if it can't actually be built during the day or the night?! The plan cannot provide for Police numbers. Something that insists on good building design to alleviate anti-social behaviour would seem a more deliverable aspiration.	31 to 44	Work	5
Visible but hands-off policing presence with social venues & continue to drive nuisance beggars. shoplifters, street thieves, etc. out via Asbos & firm action.	45 to 60	Work / Visit	5
Yes, but to be honest this is ok at the moment.	31 to 44	Live / Work	5
Yes: about the daytime disruption of developments (the noise is very loud even in the morning when we open our store) No: to reduce crime and antisocial behaviour, as MET police is ALREADY doing a great job at keeping that down. Also, closure of bars and pubs has made Soho pretty dead in the evening. It is starting to look like West London...	31 to 44	Work	5
You will find this very difficult with the tools available in planning policy.	31 to 44	Work / Visit	5
I don't particularly agree this should be a seperate issue. If we get the other issues right, this one would not be necessary. It feels too much like a provision that will be used by residents to stop business.	45 to 60	Work / Visit	4
Implied reduction in development and late night activity is contrary to other policy aspirations.	Over 60	Work / Visit	4
Living in zone 1, central london this is to be expected - you can't have it all	18 to 30	Visit	4
Ok, but not so that gets in the way of the liveliness	Over 60	Visit	4
soho is and has always been a vibrant location, it seems to be becoming less so, crime and antisocial behaviour are not an issue during the day, main concerns for our company are at night and rough sleepers, using our building as a toilet	31 to 44	Work	4
Stop so many huge corporate offices	45 to 60	Work	4
You have to find that sensible balance.	45 to 60	Visit	4
Cleaning up' Soho is one of the things that has been killing it. It's dirtiness was an asset that kept away the types of people who may seek to harm it. Mostly through attempts of regeneration and to turn it into some kind of 'artsy Mayfair' for corporate people. Anything that stops that is good. Soho cannot be all things to all people.	45 to 60	Work / Visit	3

Development needs to be undertaken to further enhance Soho. It should be controlled though, which the planners do, although there is a difference in the quality of contractors, which isn't controlled.	31 to 44	Work	3
I'm all for reducing disruption from development, but does this development cause night-time noise? Or do you mean other night-time noise? The night time noise and antisocial behaviour are reasons I visit Soho.	45 to 60	Work / Visit	3
I'm not sure much needs to be done here.	31 to 44	Live / work / Visit	3
Impossible!	Over 60	Visit	3
Of course all unnecessary noise and disruption should be avoided, but development can only take place during the day not at night (for numerous reasons), and noise is a concomitant of the night-time economy. The overall amount of development is an issue but could now be returning to more sustainable levels (absent Crossrail 2). The attractiveness of Soho for all groups would be better improved by improvements to the public realm, reducing traffic noise by calming measures and shared space/wider pavements, better refuse collection and street cleaning and better road and street maintenance.	45 to 60	Live	3
Soho is unique and it's seedy underbelly and night time economy are what makes it so. Whilst keeping people safe is important, you will lose all that and turn it into a bland, corporate area. Too many landmark venues have been lost already, such as Madam JoJo's, Escape Bar, The Astoria, The Green Carnation.	45 to 60	Visit	3
sounds great in theory, but it also sounds like 'let's turn Soho into a quiet, sterile residential area'	31 to 44	Live / Work	3
Stop construction works on Saturdays and Sundays. Where I live, there is always construction drilling at 8 AM on Saturday morning – it should only be allowed on Monday to Friday.	18 to 30	Live	3
Very difficult to control	45 to 60	Work	3
Again, its a bustling area, and wouldn't want it quashed by excessive regulation. Particularly the night-time noise aspect (which has destroyed many vibrant city areas all over the world through regulation and licensing).	31 to 44	Work	2
I can't speak on this	Over 60	Visit	1
Interventionist policies again.....oh yes and isn't drug taking and dealing part of Soho's heritage that needs protecting? Earlier you wanted to protect night time users, which is it?	45 to 60	Work	1
Maintaining the space for long-term residents and businesses must be paramount.	31 to 44	Work / Visit	1
Of course building works are noisy and unpleasant to be near, whether they are new builds or modernising the interior of old properties. But such works are vital. The issue is the permitted hours of building work and the extent to which they are permitted to close roads and pavements (currently Westminster Council is too generous to builders in this respect - they don't get the balance correct between the builders needs and those of users of the streets)	Over 60	Visit	1
Question is asking an opinion of 2 separate things: reducing unnecessary night time noise and reducing crime and antisocial behaviour. Please treat these distinct aspects differently.	45 to 60	Visit	1